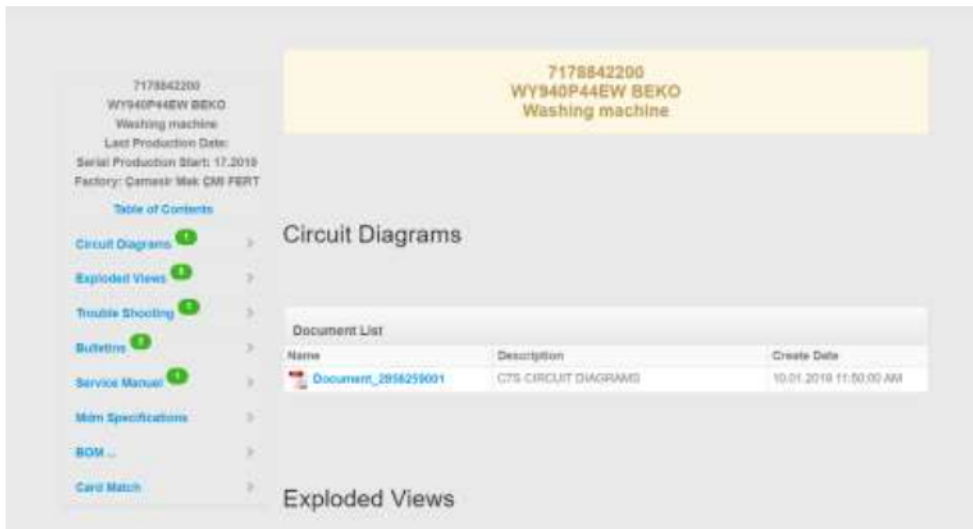


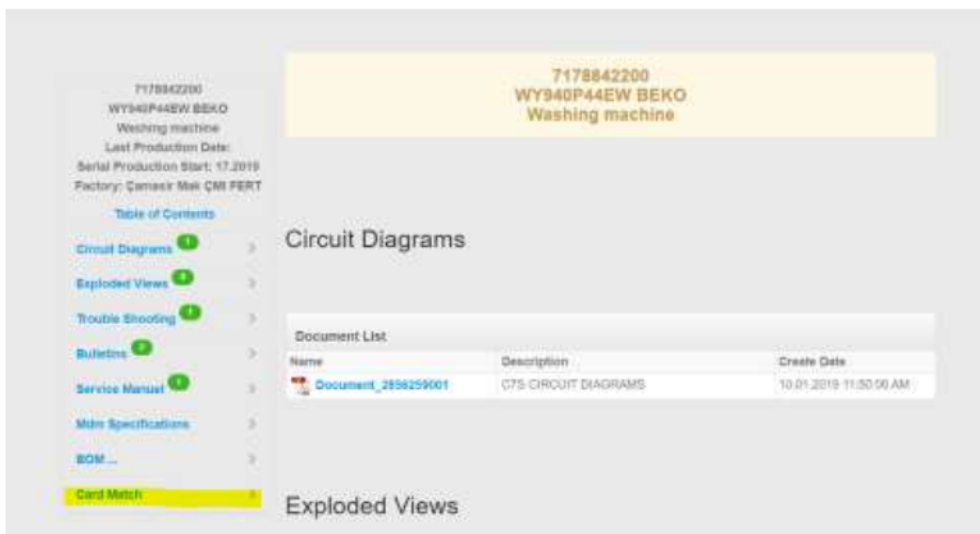
## Appliance – Display Card Matching Procedure

Following steps should be performed in case of display card replacement to match the product with the new display card. This operation should be performed before the onboarding.

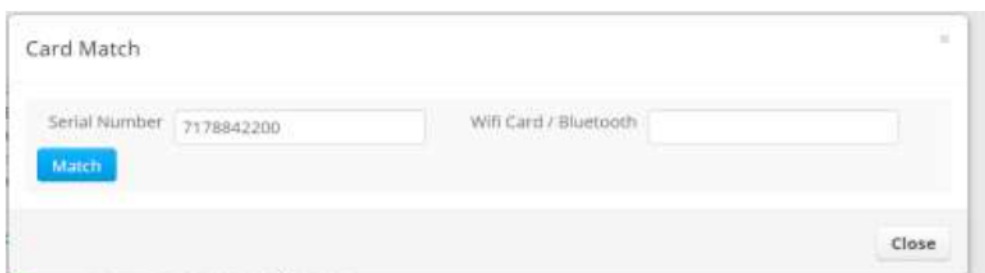
- 1- Login to Manusoft and open the related product page.



- 2- Click on the “Card Match” tab.



- 3- When this tab is clicked, 10-digit long SKU number is automatically prefilled which can be seen in the “Serial Number” field.



- 4- 22-digit long full serial number should be typed into this field. Full serial number can be obtained from the product label which is located inside the door. For the washing machine products, product label and its position are shown in pictures below:



22-digit long example serial number:  
**7178842200198032501101**

22 Digit Serial Number is obtained in the following way: 10 Digit Product Code (which is **7178842200** for this example) +10 Digit S/N(which is **1980325011**)+**“01”**(which is the case for all washing machine products)

- 5- “Serial Number” field should be filled with 22-digit long serial number.



Added digits

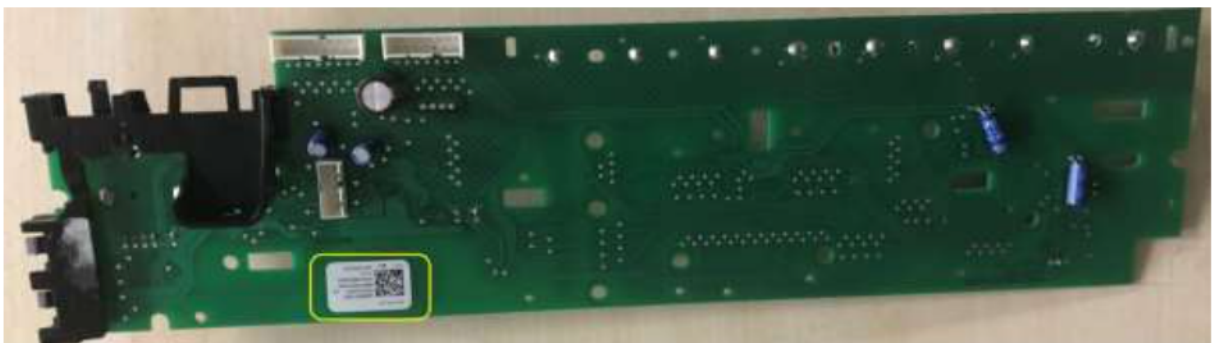
- 6- "Wifi Card/Bluetooth" field should be filled with the serial number of the display card. This 24-digit long number can be obtained from the label of the display card as shown below.



Serial number should be typed into the related field without dashes and blanks:

Alternatively, users who have mobile phones with Barcode/QR Code reader feature or app can scan the QR code of the display card label and paste the number into this field. When QR code is read, users will see 72-digit long serial number. Both 72-digit long serial number which is obtained by scanning QR code and 24-digit serial number on the label of the wifi card works for matching operation.

If QR code will be read instead of 24 digit number, below label marked as yellow should be read.



- 7- After filling all fields, click on Match button. After few seconds if the matching operation performed successfully, the notification below appears on top of the page.

